

# Agenda



## Penderfyniad dirprwyedig - Aelod Cabinet dros Les Cymunedol

Dyddiad: Dydd Mawrth, 14 Chwefror 2023

At: Cynghorwyr: D Harvey

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### Eitem

### Wardiau Dan Sylw

- 1 Cynllun Gwasanaeth Atal a Chynhwysiant 2022-24 (Tudalennau 3 - 20)

Mae'r dudalen hon yn wag yn



# Report

## Cabinet Member Community and Wellbeing

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### Part 1

Date: 14 February 2023

**Subject** Prevention and Inclusion Service Plan 2022-24

**Purpose** To agree the Prevention and Inclusion Service Plan 2022-2024 to support the delivery of the Corporate Plan 2022-27.

**Author** Head of Prevention and Inclusion

**Ward** All

**Summary** In November 2022, Newport City Council agreed the delivery of the Council's Corporate Plan 2022-27 to deliver an *Ambitious, Fairer, Greener Newport for Everyone*. To support the delivery of the Corporate Plan, each service area has developed their service plan of their objectives and key priorities.

The Prevention and Inclusion Service Plan 2022-24 has identified 4 objectives which will support the delivery of the Corporate Plan:

1. Deliver effective early intervention and preventative services for children, young people and families to remain in their own communities.
2. Deliver an appropriate range of inclusive early intervention and preventative services to meet the needs of children, young people and families.
3. Support families to lead emotionally healthy and happy lives in their communities
4. Improve outcomes for children, young people and families building self-worth.  
Working with strengths based and trauma informed approaches

Additionally, the service plan includes the service area's projects and workforce development plan which will bring continuous improvement of services. To monitor the delivery of services, the Plan also includes key performance measures and risks which could prevent the service from achieving its objectives and/or impact delivery.

The Plans will be subject to six monthly reviews by the Council's scrutiny committees and will support the Council's annual Well-being and Self-Assessment Report.

**Proposal** For the Cabinet Member(s) to approve the Prevention and Inclusion Service Plan to support the delivery of the Corporate Plan.

**Action by** Head of Service

**Timetable** Immediate  
This report was prepared after consultation with:

- Performance Scrutiny Committee
- Cabinet Member(s)
- Executive Board
- Corporate Management Team

**Signed**

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## Background

In November 2022, Newport City Council approved the Council's Corporate Plan 2022-27 to deliver an *Ambitious, Fairer and Greener Newport for Everyone*. The purpose of the Corporate Plan is to support the Well-being of Future Generations Act in Wales and to improve the delivery of services to the citizens of Newport. The Act requires all public bodies to carry out sustainable development to improve Wales' economic, social, environment and cultural well-being. To meet this statutory requirement, Newport Council must set and publish its Well-being Objectives to maximise its contribution to each of Wales' Well-being Goals. There are seven Well-being Goals set out in the Act:

1. A Prosperous Wales
2. A Resilient Wales
3. A Healthier Wales
4. A More Equal Wales
5. A Wales of Cohesive Communities
6. A Wales of Vibrant Culture and Thriving Welsh Language
7. A Global Responsible Wales

### Corporate Plan 2022-27

Newport Council has four Well-being Objectives that are focused on the following areas to meet its overall mission for Newport working to deliver '*an Ambitious, Fairer, Greener Newport for everyone*':

1. Newport is a thriving and growing city that offers excellent education and aspires to provide opportunities for all.
2. Newport is a city that seeks to protect and enhance our environment whilst reducing our carbon footprint and preparing for a sustainable and digital future.
3. Newport is a supportive city where communities and care are at the heart of what we do.
4. Newport City Council is an inclusive organisation that places social value, fairness, and sustainability at its core.

To deliver each objective, the Council has identified strategic priorities that it will focus on over the next 5 years. Further detail on the Council's strategic priorities are outlined in [Corporate Plan](#). Each of these Well-being Objectives support the Well-being of Future Generations Goals.

### Service Area Service Plan 2022-24

To support the Corporate Plan, Prevention and Inclusion has developed its Service Plan 2022-24 which provides an overview of its priorities and how it will contribute towards the delivery of the strategic priorities. The service plan has identified 4 objectives:

1. **Deliver effective early intervention and preventative services for children, young people and families to remain in their own communities.**
2. **Deliver an appropriate range of inclusive early intervention and preventative services to meet the needs of children, young people and families.**
3. **Support families to lead emotionally healthy and happy lives in their communities**
4. **Improve outcomes for children, young people and families building self-worth. Working with strengths based and trauma informed approaches**

Each of these objectives is supported by an action plan of key work that will be contributing towards the achievement of the objective. The service plan also includes the key programmes and projects which the service area will be delivering during the course of the Corporate Plan. Some of these projects will be contributing towards the Council's Transformation Plan as well as improving the delivery of the services within the service area. The service plan also recognises the workforce development of its staff to improve the capacity and capability of staff to achieve the Corporate Plan and deliver continuous improvement.

The service plan includes the key corporate and service area performance measures that it will use to monitor and report progress in the delivery of its key services. Where applicable, targets have been set by the service area in which it will assess and report its performance. The service plan also includes its risk register of Corporate and service area risks which could impact on the delivery of the plan and its services.

### **Monitoring and Reporting of the Service Plan**

The delivery of the Service Plan is monitored every quarter using the Council's Management Information (MI) Hub. Each quarter service areas will be required to provide updates in relation to the progress of its:

- Objectives and Actions
- Projects
- Workforce Development Actions
- Performance Measures
- Risks (Overview)

Heads of Service will meet with Cabinet Members throughout the year and update on progress on specific work, projects and risk, as part of their briefings. Every six months (Mid-Year and End of Year Reviews) the Council's service areas will be subject to Scrutiny review on the progress against their Service Plans with a report also presented to the Council's Cabinet. Risks identified in the Corporate Risk Register are subject to quarterly review by the Council's Governance and Audit Committee and Cabinet.

At the end of every financial year, the Council produces its annual Well-being Self-Assessment Report which assesses its progress against the delivery of the Corporate Plan and the governance & performance arrangements to deliver it. Service Plans support the production of this report.

### **Financial Summary**

Service Plans are delivered within the agreed budgets of the service area which was outlined in the Council's budget at the start of the financial year. Monitoring and reporting of the Council's budget is undertaken as part of the Council's financial reporting to Cabinet.

Financial decisions relating to specific projects and service area activity is taken by officers and Cabinet / Cabinet Member(s) as per the Council Constitutions and governance processes.

### **Appendix 1 – Service Area Service Plan 2022-24**

#### **Risks**

<b>Risk Title / Description</b>	<b>Risk Impact score of Risk if it occurs* (H/M/L)</b>	<b>Risk Probability of risk occurring (H/M/L)</b>	<b>Risk Mitigation Action(s)</b> What is the Council doing or what has it done to avoid the risk or reduce its effect?	<b>Risk Owner</b> Officer(s) responsible for dealing with the risk?
Corporate Plan Objectives are not achieved as the Council does not have agreed service plans in place.	<b>M</b>	<b>L</b>	Service Plans agreed as per the democratic process and subject to scrutiny review.	Corporate Management Team

\* Taking account of proposed mitigation measures

## **Links to Council Policies and Priorities**

Corporate Plan 2022-27

Service Plan 2022-27

## **Options Available and considered**

1. To agree the Service Area Service Plan to support the delivery of the Council's Corporate Plan 2022-27
2. To request further information and reject the approval of the service plan.

## **Preferred Option and Why**

For the Cabinet Member(s) to approve the Service Area Service Plan which will provide strategic focus for the service area to contribute towards the successful achievement of the Corporate Plan 2022-27.

## **Comments of Chief Financial Officer**

All services are required to operate within their approved revenue and capital budgets for that financial year / capital programme respectively. Therefore, it is important that all actions and projects contained within all service plans are delivered within the service revenue and capital resources, both internal and external.

Where new/additional on-going and one-off resources are required to deliver transformational and other projects/actions which meet corporate plan priorities; these will need to be approved for funding in the Council's MTFP and annual budgets through the normal processes. As this will give rise to increased budget pressures and challenges, at a most challenging time for Council budgets, services are strongly encouraged to deliver these, wherever possible, from existing resources. In the context of public sector funding over the medium term, any projects of a transformational nature need to deliver savings and/or additional income wherever possible. Such savings and income need to be clearly identified and realised in support of the overall Council medium term financial plan.

The Prevention & Inclusion Service Plan has been developed to offer help to families and individuals in order to prevent escalation to a statutory care need. Preventative services avoid expensive packages of care and support as well as being the most desirable outcome for children and families. The service is funded mainly by grants with less than £1m core budget. The WG draft settlement does not indicate any increases to the grants so with the rising inflation, cost of living and uncertainty about fuel and utility costs, this means a real term cut for the service. The Service plan will therefore need to be implemented within these budget constraints.

## **Comments of Monitoring Officer**

There are no legal implications arising from this Report. The Service Area Plan has been prepared in accordance with the Council's performance management framework and reflects both statutory responsibilities and the strategic objectives and priorities of the Council's Corporate Plan for the relevant service area. Key performance measures and service area risks have been identified for the purposes of quarterly monitoring and reporting throughout the term of the Service Plan.

## **Comments of Head of People, Policy and Transformation**

This service plan has been developed to support the achievement of the new Corporate Plan and embeds the well-being goals of the Well-Being of Future Generations (Wales) Act 2015 with a clear focus on prevention and inclusion. The service plan and our corporate plan objectives are ambitious and focused on working collaboratively with our staff, residents, and partners to improve service delivery across the city whilst supporting other related plans and strategies. In addition, there is a strong focus on supporting our most vulnerable children and young people to achieve their potential.

As the Council works towards its new Corporate Plan and subsequent Service Plans, it will be necessary for each service area to consider the workforce required to achieve the objectives as set out. Any staffing impact will be considered, and consultation will take place as and when necessary.

## Local issues

None.

## Performance Scrutiny Committee

The Service Plan was presented to the People Performance Scrutiny Committee on 29<sup>th</sup> November 2022. The feedback and recommendations from the Scrutiny Committee are outlined below and have been considered prior to the approval of the Cabinet Member(s) in this report.

- The committee welcomed the Service Area Plans and Officers.
- The committee highlighted the importance of Inclusion.
- The committee asked for additional information regarding 2023 projects, facilities and community outreach.
- The committee asked for an update on the Youth Academy.
- The committee asked for clarification on the RAG ratings.

## Fairness and Equality Impact Assessment:

For this report, a full Fairness and Equality Impact Assessment has not been undertaken.




As part of the Council’s Corporate Plan 2022-27, an FEIA was completed to assess the impact of the Corporate Plan below. In the development of the Service Plan, these have been aligned to the strategic priorities of the Corporate Plan to support its delivery.



## Welsh Language Standards:

The final Service Plan will be published in Welsh and English on the Council’s website. Where objectives, actions and projects are delivered, these will consider the Welsh Language Standards as required.

## Wellbeing of Future Generation (Wales) Act

Under the Well-being of Future Generations Act (Wales) 2015 and its 5 ways of working principles this report supports:

 <p><b>Long Term</b></p>	<p>The Objectives set out in the service plan supports the long term Well-being Objectives and strategic priorities of Newport City Council and the wider regional and national delivery. Service areas have considered the short and long term impacts of their objectives and actions in the development of the Plan. In the decision making of the service area in relation to specific projects and work will consider the long term impacts based upon the principles set out in the Well-being Act and as part of any FEIA. As the Plan is delivered the service area will review and consider any emerging opportunities and risks and update the Plan as necessary.</p>
 <p><b>Collaboration</b></p>	<p>In the delivery of the service plan, each service area will collaborate locally, regionally and nationally. The service area will also collaborate internally with other service areas and strategic partners as required. NCC will utilise its existing partnership arrangements such as Gwent Public Services Board (One Newport), Cardiff Capital Region, Gwent Regional Partnership Board and other collaborative arrangements to support the delivery of its objectives. Many of the priorities, programmes and projects in the Plan are building on what the Council has set out in its strategies and plans as well as the priorities set at national and regional levels in Wales. As we progress in the delivery of this Plan we will be working across all sectors whether this is private, public sector, not for profit and voluntary groups to share ideas, find innovative and sustainable solutions to tackle the many issues faced by the Council, communities and businesses.</p>
	<p>Newport City Council’s Corporate Plan has set out four key principles:  <b>Fair and inclusive</b> – We will work to create fairer opportunities, reduce inequalities in our communities, and encourage a sense of belonging.  <b>Empowering</b> – We will work with and support communities, groups, and partners to thrive.</p>

<p><b>Involvement</b></p>	<p><b>A listening council</b> – The views of communities, service users and partners will shape the services we deliver and the places you live in.</p> <p><b>Citizen Focussed</b> – Everyone who works and represents Newport City Council will put the citizen first, focusing on our core organisational values</p> <p>In the delivery of the service plans, service areas will be using existing mechanisms such as the FEIA process, Consultations, focus groups and general compliments, comments and complaints processes to involve stakeholders in the decision making of key projects, objectives and actions.</p> <p>Service Areas will be contributing towards the Council’s Strategic Equality Plan and Participation Strategy to enable citizens, and other key stakeholders to contribute towards the delivery and improvement of services.</p>
<p></p> <p><b>Integration</b></p>	<p>The service plan supports the Council’s Corporate Plan 2022-27 and its Well-being Objectives. Within each Plan, they have identified where their own objectives contribute towards the delivery of the Plan. As we progress with the delivery of the Corporate Plan and service plans we will be working with our local and regional partners to help support the achievement of ours and their vision and objectives. For example, Newport Council will be working with Cardiff Capital Region, Gwent Public Services Board, Regional Partnership Board and the individual organisations to ensure there is synergy in our aims for Newport and to ensure Newport maximises the opportunities offered through integrated approaches that will benefit Newport’s communities.</p> <p>Service plans are also aligned to the Council’s Strategies such as Climate Change Plan and Digital Strategy as examples. Where there are specific actions to deliver these, the service plans have integrated these into its objectives.</p> <p>As we deliver against our Well-being Objectives and priorities, the Corporate Plan will evolve, considering the ongoing external and internal changes of the organisation and the city. As an organisation we regularly review and challenge ourselves on our objectives, priorities and Plans to ensure they reflect the priorities of communities and the Council.</p> <p>This will also mean considering and integrating the Well-being Act’s sustainable principle and of 5 ways of working, Equality Impact Assessment including Socio-economic duty, and Marmot principles in the decisions we make.</p>
<p></p> <p><b>Prevention</b></p>	<p>Each of the objectives have considered the actions that we will need to take now to prevent problems from taking place or getting worse across our communities and Council services in the long-term. The Corporate Plan provides many opportunities to tackle the increasing demand faced by our services and getting to the root causes of these pressures.</p> <p>Service Plans have included objectives and actions which aim to prevent the issues being faced now and to find long term solutions to prevent impacts on future generations.</p> <p>Through involvement and collaboration with our partners, communities and businesses we will be designing and delivering services to improve their outcomes and ensure long term sustainability for communities and the Council.</p>

## Consultation

See Scrutiny comments above.

## Appendix

Service Plan



Final Prevention and Inclusion Service Plan

## Background Papers

Corporate Plan 2022-27

**Dated: 6 February 2023**





# Prevention and Inclusion Service Plan 2022-24



## **Introduction**

Newport City Council's Corporate Plan 2022-27 has four Well-being Objectives to support its mission to deliver an *Ambitious, Fairer and Greener Newport for everyone* and contribute towards Wales' Well-being Goals set in the Well-being of Future Generations Act. To support the delivery of these objectives and strategic priorities, each service area has developed their five year service plan. The Prevention and Inclusion Service Plan 2022-24 outlines its own priorities and how the service will contribute towards the Corporate Plan and deliver continuous improvement.

The Prevention and Inclusion service area is part of the Council's Social Services directorate, responsible for delivering a range of early intervention and preventative services. Embracing Prevention - one of the core principles of the Social Service and Wellbeing Act (Wales) 2014 and Wellbeing of Future Generations (Wales) Act 2015, the service area is structured to offer early help to families and individuals and strive to prevent escalation of support needs to statutory services. All teams work closely with a range of partners to deliver effective and timely support, working with individuals and families on what matters to them and will improve their lives.

Building on families own strengths and resources, interventions are tailored to develop and strengthen individual skills and coping strategies to manage their own lives and families. Support on parenting, mental health and educational attainment are some examples of the type of work undertaken.

### **Flying Start and Early Years services**

Flying Start and Early Years services provide quality part time childcare for young children. The programme helps children with their communication development and offers an enhanced health visiting service. Support is also available for parents and carers of young children where tips and strategies on managing behavior, feelings and relationships are also offered.

### **Youth and Play services**

Youth and Play services offer a range of provision for children and young people including Youth clubs and play groups. They provide and facilitate an environment which young people can relax, have fun whilst feeling secure, supported and valued. Young people can also access opportunities to gain national accreditations such as the Duke of Edinburgh award.

### **Preventions / Resilient Communities (new name to be decided)**

The merging of these two established teams will create an enhanced resource available to support individuals and families with a whole range of issues. Strategies for positive parenting, emotional regulation managing budgets and support building positive relationships are some areas of work undertaken.

### **Disabled Facilities Grant (new team name to be decided)**

Disabled Facilities Grants are available for disabled owner-occupiers, or tenants, that rent from private landlords to adapt their property. Discretionary grant funding is available for smaller adaptations which are not available under a Disabled Facilities Grant. The grants are utilised to prevent hospital admission and allow individuals to live in their home independently. The team work closely with Occupational Therapists to ensure all needs are adequately assessed and any adaptation work will bring improvement to the quality of individuals lives.

### **Substance Misuse**

Hosted by Newport, the regional team supports the work of the Area Planning Board (APB) and oversees all the contracting and monitoring of substance misuse services commissioned.

The APBs exist to provide a regional framework, to strengthen partnership working and strategic leadership in the delivery of Welsh Government substance misuse strategy (Working Together to Reduce Harm); and enhance and improve the key functions of planning, commissioning and performance management.

## **Prevention and Inclusion Objectives**

To support the delivery of the Corporate Plan, meet our statutory duties and improve the services we deliver, we will be delivering four objectives:

**Objective 1** - Deliver effective early intervention and preventative services for children, young people and families to remain in their own communities.

**Objective 2** - Deliver an appropriate range of inclusive early intervention and preventative services to meet the needs of children, young people and families.

**Objective 3** - Support families to lead emotionally healthy and happy lives in their communities.

**Objective 4** - Improve outcomes for children, young people and families building self-worth. Working with strengths based and trauma informed approaches.

# Transformation Plan / Service Area Projects

Programme / Project Title	Project Overview	Well-being Objective(s) supported	Programme / Project Manager (Service Manager)	Anticipated Completion Date (Quarter / Year)
<b>CEMP / WCCIS</b>	The CEMP system is no longer fit for purpose and WCCIS has been identified to as a suitable replacement. This will improve information sharing between across service areas. The data in the CEMP system needs to be merged into WCCIS which will require ICT and SRS support.	Well-being Objective 3 Well-being Objective 4	Prevention & Inclusion Service Manager (MS)	Quarter 3 2023/24

## Workforce Development

To support workforce development across the Social Services Directorate and the Prevention and Inclusion service, the following actions have been identified as priority between 2022-24.

Action	Outcome(s) of Action Delivery	Responsible Officer (Service Manager)	Action Start Date	Anticipated Completion Date
<b>Build on the existing work to support staff to access social care training including the Open University route to social work qualification</b>	Retain staff in Newport and increase the pool of qualified social work staff	Service Manager (LJ), Adult Services	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024
<b>Access appropriate regional and national workforce development groups to increase capacity and support the whole social care workforce.</b>	Increase the number of applications of staff to posts in Newport and retain staff within the social care workforce	Head of Service (NP), Children Services.	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024
<b>Prevention &amp; Inclusion</b> - In addition to routine supervision and team meetings, all teams to provide regular sessions for wellbeing and support.	Support staff in their own well-being and ensure staff are motivated and enabled to carry out their roles	Head of Service (CRP)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024

# Service Area Objectives and Action Plan 2022-24

Objective 1		Deliver effective early intervention and preventative services for children, young people and families to remain in their own communities.				
Objective Outcome(s)		Enable individuals to remain safe and independent in their own environment, reducing the need for statutory services.				
Corporate Strategy and/or Strategic Plan supported (If Applicable)		Corporate Plan 2022-27				
Well-being Objective Supported (If Applicable)		Well-being Objective 3 (WBO3) – Newport is a supportive city where communities and care are at the heart of what we do.				
Well-being Strategic Priorities Supported		<p><b>WBO3 / Strategic Priority 1</b> – Create a sustainable adult, children’s and prevention service through a co-production model with providers, service users and carers to meet our statutory duties, future demands and eliminate profit from children’s social care.</p> <p><b>WBO3 / Strategic Priority 3</b> – We will support individuals and carers to maintain their independence and support them when they need help by providing equitable access to early intervention and prevention support.</p> <p><b>WBO 3 / Strategic Priority 4</b> - Strengthening our investment in early intervention and prevention with a range of youth, play and community based activities supporting families and individuals to live positive and healthy lives</p>				
Objective Owner(s)		Head of Service				
Reference	Action	Action Outcome(s)	Strategic Priority / Self-Assessment / Continuous Improvement	Action Owner (Service or Team Manager)	Start Date	Anticipated Completion Date
14	1	Improve use of smart technology to assist with safe and independent living	Individuals supported to remain in their own homes and communities	WBO3 / Strategic Priority 3	Adaptations Manager (DS)	1 <sup>st</sup> October 2022 31 <sup>st</sup> March 2024
	2	Explore effective models for early intervention and preventative support, offering timely and meaningful interventions	Improved outcomes for individuals and families, whilst reducing the need for statutory services	WBO3 / Strategic Priority 3	Prevention and Inclusion Service Manager (RW)	1 <sup>st</sup> October 2022 31 <sup>st</sup> March 2024
	3	Develop an effective communication strategy for Prevention and Inclusion	Use of social media and intranet to promote available support, having greater reach into communities	WBO 3 / Strategic Priority 1	Prevention and Inclusion Service Manager (MS)	1 <sup>st</sup> October 2022 31 <sup>st</sup> March 2024
	4	To deliver a strong and consistent safe network of open access Youth & Play clubs within local communities across the City of Newport	Children will have greater access to community support, advice and guidance, with improved safeguarding oversight	WBO 3 / Strategic Priority 4	Prevention and Inclusion Service Manager (MS)	1 <sup>st</sup> October 2022 31 <sup>st</sup> March 2024

<b>Objective 2</b>		<b>Deliver an appropriate range of inclusive early intervention and preventative services to meet the needs of children, young people and families.</b>					
<b>Objective Outcome(s)</b>		<b>Ensure that services evolve and are designed and developed in response to local service gaps and pressures. Services are inclusive and accessible.</b>					
<b>Corporate Strategy and/or Strategic Plan supported (If Applicable)</b>		<b>Corporate Plan 2022-27</b>					
<b>Well-being Objective Supported (If Applicable)</b>		<b>Well-being Objective 2</b> - A city that seeks to protect and enhance our environment whilst reducing our carbon footprint and preparing for a sustainable and digital future. <b>Well-being Objective 3</b> - Newport is a supportive city where communities and care are at the heart of what we do.					
<b>Well-being Strategic Priorities Supported</b>		<b>WBO 2 / Strategic Priority 1</b> - Become a net zero carbon council and city through the delivery of the Council's Organisational Climate Change Plan and Local Area Energy Plan. <b>WBO3 / Strategic Priority 1</b> – Create a sustainable adult, children’s and prevention service through a co-production model with providers, service users and carers to meet our statutory duties, future demands and eliminate profit from children’s social care. <b>WBO 3 / Strategic Priority 4</b> - Strengthening our investment in early intervention and prevention with a range of youth, play and community based activities supporting families and individuals to live positive and healthy lives					
<b>Objective Owner(s)</b>		<b>Head of Service</b>					
<b>Reference</b>	<b>Action</b>	<b>Action Outcome(s)</b>	<b>Strategic Priority / Self-Assessment / Continuous Improvement</b>	<b>Action Owner (Service or Team Manager)</b>	<b>Start Date</b>	<b>Anticipated Completion Date</b>	
<b>Tudalen 15</b>	1	Develop a range of services that sit within Prevention and Inclusion service area	Appropriate services established to respond and support families and children with their multi- faceted needs	WBO 3 / Strategic Priority 1	Prevention and Inclusion Service Manager (RW)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024
	2	Undertake Children and Young Persons Substance Misuse needs assessment.	Inform future substance misuse commissioning, ensuring children and young have access to appropriate and meaningful support.	WBO 3 / Strategic Priority 4	Substance Misuse Team Manager (LM)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024
	3	Invest in programmes aligned to whole system change as part of the vision for the Prevention and Inclusion service area.	Services commissioned are informed by comprehensive evidence base, local need and service gaps – better placed to respond to individual and community needs	WBO 3 / Strategic Priority 1	Prevention and Inclusion Service Manager (MS)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024
	4	Develop a high-quality city-wide Youth Service provision.	Children will have access to out of hours youth provision for emotional support and activities.	WBO 3 – Strategic Priority 4	Prevention and Inclusion Service Manager (MS)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024

5	Improve participation of children and young people ensuring their voices are heard and contribute to inclusive service-design.	Inclusive services are developed in partnership with users – including Welsh medium provision, those with disabilities, and special interest groups.	WBO 3 – Strategic Priority 1	Prevention and Inclusion Service Manager (RW)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024
6	To support families to reduce the carbon reduction of their homes where Adaptations are provided.	Collaborating with the Council's Carbon Reduction Team and other Housing Services to explore opportunities for the Adaptations team to consider providing information and guidance to help households improve the efficiency of their homes and reduce their carbon emissions.	WBO 2 / Strategic Priority 1	Adaptations Manager (DS)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2023
7	Merger of Prevention and Resilient Communities teams.	Families will have access to a wider resource offering a range of evidence-based interventions	Not applicable	Prevention and Inclusion Service Manager (RW)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2023

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<b>Objective 3</b>		<b>Support families to lead emotionally healthy and happy lives in their communities</b>					
<b>Objective Outcome(s)</b>		<b>Support families to recognise their own strengths and resources. Assist them to manage and navigate existing economic climates to minimise growth in poverty and child deprivation</b>					
<b>Corporate Strategy and/or Strategic Plan supported (If Applicable)</b>		<b>Corporate Plan 2022-27</b>					
<b>Well-being Objective Supported (If Applicable)</b>		<b>Well-being Objective 3 - Newport is a supportive city where communities and care are at the heart of what we do.</b>					
<b>Well-being Strategic Priorities Supported</b>		<b>WBO3 / Strategic Priority 3 – We will support individuals and carers to maintain their independence and support them when they need help by providing equitable access to early intervention and prevention support.</b>					
<b>Objective Owner(s)</b>		<b>Service Manager (MS)</b>					
<b>Reference</b>	<b>Action</b>	<b>Action Outcome(s)</b>	<b>Strategic Priority / Self-Assessment / Continuous Improvement</b>	<b>Action Owner (Service or Team Manager)</b>	<b>Start Date</b>	<b>Anticipated Completion Date</b>	
1	Consider widening scope for utilising discretionary grant funding.	Increased offer of adaptations to support poor mental health affecting individuals.	WBO 3 / Strategic Priority 3	Adaptations Manager (DS)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024	
2	Commission services that are well placed to respond to issues impacting on residents – such as poverty and cost of living crisis.	Services are responsive, flexible, and promote longer term positive outcomes for families faced with challenges	WBO 3 / Strategic Priority 3	Prevention and Inclusion Service Manager (MS)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024	
Tudalen 17	3	Establish formal collaboration with health and third sector to maximise support for emotional health and wellbeing.	All individuals receive holistic and trauma informed responses utilising psychological approaches.	WBO 3 / Strategic Priority 3	Prevention and Inclusion Service Manager (MS)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024
	4	Recommissioning of Families First Grant from Welsh Government.	Families and individuals have access to relevant support services to meet their needs	WBO 3 / Strategic Priority 3	Prevention and Inclusion Service Manager (MS)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2023
	5	Obtain bronze quality standards of Youth Service	Children and young people will receive a qualitative youth provision with clearly defined standards	Not Applicable	Prevention and Inclusion Service Manager (MS)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2023

<b>Objective 4</b>		<b>Improve outcomes for children, young people and families building self-worth. Working with strengths based and trauma informed approaches</b>					
<b>Objective Outcome(s)</b>		<b>All services to enhance and support opportunities for individuals to aspire and achieve potential.</b>					
<b>Corporate Strategy and/or Strategic Plan supported (If Applicable)</b>		<b>Corporate Plan 2022-27</b>					
<b>Well-being Objective Supported (If Applicable)</b>		<b>Well-being Objective 3 – Newport is a supportive city where communities and care are at the heart of what we do.</b>					
<b>Well-being Strategic Priorities Supported</b>		<b>WBO3 / Strategic Priority 1 – Create a sustainable adult, children’s and prevention service through a co-production model with providers, service users and carers to meet our statutory duties, future demands and eliminate profit from children’s social care.</b> <b>WBO 3 / Strategic Priority 4 – Strengthening our investment in early intervention and prevention with a range of youth, play and community based activities supporting families and individuals to live positive and healthy lives.</b>					
<b>Objective Owner(s)</b>		<b>Service Manager (MS)</b>					
<b>Reference</b>	<b>Action</b>	<b>Action Outcome(s)</b>	<b>Strategic Priority / Self-Assessment / Continuous Improvement</b>	<b>Action Owner (Service or Team Manager)</b>	<b>Start Date</b>	<b>Anticipated Completion Date</b>	
<b>Tudalen 18</b>	1	Explore and utilise evidence-based interventions that are goal and family focussed.	Smarter use of resources whilst improving outcomes for individuals.	WBO 3 / Strategic Priority 1	Prevention and Inclusion Service Manager (RW)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024
	2	Implement robust service performance management processes.	High quality and effective services are available to support individuals and are responsive and flexible.	WBO 3 / Strategic Priority 1	Prevention and Inclusion Service Manager (RW)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024
	3	Improved offer of opportunities and activities supporting children and young people to develop, grow, and learn new skills through formal and informal education.	Children and young people are inspired to achieve, supported by a trained trauma informed workforce.	WBO 3 / Strategic Priority 4	Prevention and Inclusion Service Manager (MS)	1 <sup>st</sup> October 2022	31 <sup>st</sup> March 2024

# Performance Measures

Performance Measure Title / Description	Frequency (Quarterly / Half-yearly / Annual)	Performance Measure Owners	Name of Data Provider	Target 22/23
<b>(New)</b> Number of Disabled Facility Grants completed yearly	Half Yearly	Prevention and Inclusion Service Manager (RW)	Adaptations Manager	<b>90</b>
<b>(New)</b> Number of Information, Advice and Assistance (IAA) contacts made with children and young people.	Half Yearly	Prevention and Inclusion Service Manager (MS)	Finance & Administrative Officer	<b>No target</b>
<b>(New)</b> Number of children and young people achieving national and local accreditation with Youth Service.	Half Yearly	Youth and Play Team Manager (BA)	Finance & Administrative Officer	<b>150</b>
<b>(New)</b> Number of Youth Service Projects delivered.	Half Yearly	Prevention and Inclusion Service Manager (MS)	Finance & Administrative Officer	<b>6</b>
<b>(New)</b> Number of childcare spaces (Flying Start): <ul style="list-style-type: none"> <li>• Medium of Welsh</li> <li>• Medium of English</li> </ul>	Half Yearly	Prevention and Inclusion Service Manager (MS)	Quality and Performance Manager	<b>Welsh 28 English 662 Total - 690</b>
<b>(New)</b> Attendance figures at childcare provisions (Flying Start).	Half Yearly	Prevention and Inclusion Service Manager (MS)	Quality and Performance Manager	<b>60%</b>
<b>(New)</b> Percentage of places taken up in parenting groups resulting in positive distance travelled.	Half Yearly	Prevention and Inclusion Service Manager (MS)	Quality and Performance Manager	<b>60%</b>
<b>(New)</b> Number of places taken up on community speech and language group provision.	Half Yearly	Prevention and Inclusion Service Manager (MS)	Quality and Performance Manager	<b>200</b>
<b>(New)</b> Percentage of newly eligible children requesting childcare in Welsh medium (Flying Start)	Half Yearly	Prevention and Inclusion Service Manager (MS)	Quality and Performance Manager	<b>2%</b>
<b>(New)</b> Number and percentage of participants with improved emotional/mental wellbeing.	Half Yearly	Prevention and Inclusion Service Manager (RW)	Quality and Performance Manager	<b>100 100%</b>
<b>(New)</b> Percentage of participants whose financial situation has stabilised or improved.	Half Yearly	Prevention and Inclusion Service Manager (RW)	Quality and Performance Manager	<b>40%</b>
<b>(New)</b> Quality of life for substance users is improved or unchanged between start and most recent review /exit.	Half Yearly	Substance Misuse Team Manager	Area Planning Board Data and Process Improvement Officer	<b>82%</b>
<b>(New)</b> Percentage of individuals who engage with substance misuse services between assessment and planned ending of treatment,	Half Yearly	Substance Misuse Team Manager	Area Planning Board Data and Process Improvement Officer	<b>75%</b>

# Service Area Risk Register

Below is a copy of the service area risks that are currently captured on the Council's Mi Hub (InPhase). Please review these risks and amend any details as necessary. Finally, please confirm if the risk is to stay or if it should be closed.

Risk Title	Risk Description	Risk Owner (Service Manager)	Inherent Risk Score	Target Risk Score
<b>Prevention &amp; Inclusion service area grants</b>	Losing grant funding and/or significant grant reduction to deliver Preventative & Inclusion services impacting on vulnerable and disadvantaged communities in Newport.	Service Manager (MS)	12	6
<b>Removal of Disabled Facility Grants means testing</b>	Proposed removal of means testing to medium adaptations recommended by Welsh Government. This will mean adaptations would be available to a wider span of residents in Newport (private homeowners and private tenants), with financial impact and risk to the council	Service Manager (RW)	12	4

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